

Best Software® Offers HR/Payroll Support to State Services Agency



The Sertoma Center is a not-for profit service agency funded primarily by the State of Illinois to serve their adult citizens who have special needs. The center – with affiliate organizations in several other cities nationwide – provides classes on employment skills, residential support, and other subjects that enable special-needs citizens to live more independently. Sertoma needed an HR system that would help them provide better services both internally as well as externally.

Customer

Sertoma Center

Challenge

Upgrade HR/payroll system to streamline management of employee information

Solution

Abra HR®

Abra Train®

Abra Payroll®

Abra Attendance®

Results

- Eliminated reliance on manual reporting
- Streamlined tracking of employee training records

“Abra® has really changed the way we do business. We are able to better track what our employees need to do, which in turn, better services our clients.”

“Best Software also has an incredible team of technicians that provide support when needed and can solve any problem easily,” said Dave Gardner, Director of Finance for Sertoma.

For years, Sertoma relied purely upon manual tracking of employee information. As they grew, they soon discovered the need to track this information electronically to eliminate the increasing administrative burden. So in 1999, Sertoma selected Best's Abra HR and Abra Train modules. This transition was of critical importance for compliance with state reporting requirements and for safely storing and accessing data. Without centralized, electronic data storage, Sertoma was at risk of losing some key data. For example, Sertoma has to provide a vast amount of

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training to their employees to ensure they are properly counseling the adults they serve. With the Abra system in place, they can easily track which employees have taken which classes and which employees need additional training.

Once Sertoma came to depend on Abra's performance and ease-of-use, they decided to add Abra Payroll® and Abra Attendance® in early 2001. Since then, they have found that payroll processing is much faster and bank reconciliation is far easier than with their old system, which required them to input all of this information manually. Once they completed their first payroll run, they found they were able to finish the process a full day faster with Abra. In addition, for the first time, many employees were able to elect direct deposit for their paycheck.

The **ABRA** Suite® family includes:

- Abra HR®
- Abra Payroll®
- Abra Train®
- Abra Recruiting Solution™
- Abra OrgChart™
- Abra Attendance®
- Abra Alerts™
- Abra Employee Self-Service™

The logo for Best Software, Inc. features the word "best" in a lowercase, white, sans-serif font on a dark blue background.

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